

# Christopher Bajgier

9809 Presidential Dr Apt #102  
Allison Park, PA 15101  
412-519-7466

chris.bajgier@gmail.com

## Experience:

### Online Product Manager

June 2007 to Present

E-Business & Payments, PNC Financial Services Group

Pittsburgh, PA

- Wrote high-level business requirements defining product features and specifications for PNC Online Banking (pnc.com, 1,000,000+ enrolled users) based on customer feedback, competitive analysis and strategic opportunity
- Worked with marketing, MIS, legal, customer support, operations and other internal teams throughout development life cycle to ensure finished product performs as expected
- Acted as primary interface with third-party functionality vendors

### Web Developer & Consultant

January 2005 to May 2007

News Division, Collegian, Inc.

State College, PA

- Updated the Daily Collegian's companion website, The Daily Collegian Online (collegian.psu.edu, 100,000+ articles, 30,000+ visitors per month)
- Chaired a committee with internal stakeholders and performed competitive analysis to define website goals; prepared a proposal report for a complete overhaul of the website
- Installed and customized a new content management system to support enhanced web experience; developed internal photo management system to display article images

### IT Intern

May 2006 to August 2006

Customer Solutions, Genworth Financial

Lynchburg, VA

- Monitored and supported connectivity services for all Life operations
- Documented connectivity process and collected daily metrics on issues encountered
- Assisted senior members in a project to replace the current connectivity process and proposed suggestions for change

## Education:

### The Pennsylvania State University

University Park, PA / Graduated May 2007

B.S. in Information Sciences and Technology  
Systems Integration Option  
Minor in Political Science

Major GPA 3.74/4.0  
Cumulative GPA 3.46/4.0

Dean's List (Spring 2004, Fall 2004, Spring 2006)

## Skills:

Product Management	Adobe Illustrator	Market Analysis	Product Development
CSS	Team-building	Linux	Microsoft Visio
XHTML	Leadership	C/C++/C#	SQL
Delphi	PHP	XML	ASP.net
Visual Basic	Java	Project Management	Network Design